



# **End User Terms of Service**

Version 1.6  
27 August 2025



## VERSION CONTROL

Current version	1.6
Date	27 August 2025
Owner	NodeZro Ltd
Department	Office of the CFO

Version no.	Notes on Revision	Updated by	Approved by	Date
1.0	Initial draft	Office of the CFO		18/11/2022
1.1	Various smaller updates	Office of the CFO		12/06/2023
1.2	Added 3.6, 3.7, 3.8, 3.9, 3.10 and made some small updates	Office of the CFO		28/08/2023
1.3	Clarified reference to “you” and “Client”, amendments to 4.3, 4.5, 13, removed 11.1, and moved section 3	Office of the CFO		19/02/2024
1.4	Added section on AI, amended section 3 on account and authentication, various smaller updates	Office of the CFO		14/11/2024
1.5	Added section on multi-tenancy configurations	Office of the CFO		04/03/2025
1.6	Added clause 11.12	Office of the CFO		27/08/2025



## Table of Contents

<b>1. About Us and How to Contact Us</b>	<b>4</b>
<b>2. Changes of Terms</b>	<b>5</b>
<b>3. Your Account and Authentication</b>	<b>5</b>
<b>4. Multi-Tenancy Configurations</b>	<b>5</b>
<b>5. Use of the Platform</b>	<b>6</b>
<b>6. Your Rights</b>	<b>6</b>
<b>7. Intellectual Property</b>	<b>7</b>
<b>8. Confidential Information</b>	<b>7</b>
<b>9. Integrations and Sub-processors</b>	<b>8</b>
<b>10. Feedback</b>	<b>8</b>
<b>11. Availability and Accuracy of Our Services</b>	<b>8</b>
<b>12. Our Use of Artificial Intelligence</b>	<b>10</b>
<b>13. Limitation of Liabilities</b>	<b>10</b>
<b>14. Your Representation</b>	<b>11</b>
<b>15. Non-solicitation</b>	<b>12</b>
<b>16. Marketing</b>	<b>12</b>
<b>17. Indemnity</b>	<b>12</b>
<b>18. Termination</b>	<b>12</b>
<b>19. Entire Agreement</b>	<b>13</b>
<b>20. Other Important Terms</b>	<b>13</b>
<b>21. Governing Law and Dispute Resolution</b>	<b>14</b>
<b>Acceptable Use Policy</b>	<b>14</b>



## NodeZro Terms of Service

These terms of service (also referred to as the “**Agreement**”) govern your use and access to our services, including our report(s), our website(s), our application(s), our application programming interfaces (APIs), our notifications and any information or content appearing therein (collectively our “**Platform**”). You should also read our Privacy Policy, which explains how we collect and use your personal information, our Payment Terms, which sets out how you will pay for the use of our Platform, and our Acceptable Use Policy, which outlines your responsibilities when using our Platform.

By using our Platform, you, your organisation and its users (collectively referred to as “**you**” or the “**Client**”) agree to this Agreement, our Privacy Policy, Payment Terms, and Acceptable Use Policy, regardless of whether you are a paying user or a non-paying visitor. If you are using our Platform as a representative of an entity, you are agreeing to these terms on behalf of that entity.

### **IMPORTANT NOTICE:**

***By accepting these Terms of Service, you explicitly agree not to disseminate any data, findings, or information obtained from our platform to any entity or individual listed on the sanctions lists maintained by the European Union, the United States or the United Kingdom. These lists commonly include, but are not limited to, individuals, entities, or countries that are identified as posing a threat to national security, foreign policy, or economy of the aforementioned nations. You acknowledge and agree not to assist or facilitate, directly or indirectly, any entity or associated entity listed on these sanctions lists by providing them with any information or findings from our systems. Any violation of these conditions may result in immediate termination of your access to our services.***

### **1. About Us and How to Contact Us**

- 1.1. We are NodeZro Ltd, a company incorporated in England and Wales, trading as NodeZro (“**NodeZro**”). Our registered number is 13737105 and our registered office is at Lytchett House, 13 Freeland Park, Wareham Road, Poole, Dorset, BH16 6FA, United Kingdom.
- 1.2. For any questions or problems relating to our Platform, our products or services, or these terms, you can contact us by telephoning our customer service team by emailing us at [support@nodezro.com](mailto:support@nodezro.com).
- 1.3. We are the data controller in relation to our Platform and are responsible for your personal data. Please refer to our Privacy Policy which is available at [nodezro.com/privacy-policy](https://nodezro.com/privacy-policy) for information about what personal data we collect and what we do with it. It is important that you read our privacy policy, which may be updated from time to time, and understand how we use your information and the rights that you have about your information.
- 1.4. If we have to contact you, we will do so by telephone or by writing to you at the email address or postal address you provided to us.



- 1.5. When we use the words "writing" or "written" in these terms, this includes emails.

## 2. Changes of Terms

We may amend these terms from time to time by posting the updated terms on our Platform. If we make material changes, we will notify you of the changes before they become effective. By continuing to use our Platform and our services after the changes come into effect means that you agree to be bound by the revised policy.

## 3. Your Account and Authentication

- 3.1. When registering for an account on our Platform, you must provide a valid email address and authenticate using a supported Single Sign-On (SSO) provider, such as Google or Microsoft. Alternatively, you may use a One-Time Password (OTP) sign-on link sent to your email. We may add additional SSO providers in the future.
- 3.2. Authentication method usage recommendations:
  - 3.2.1. **Single Sign-On:** We recommend using SSO providers like Google or Microsoft for secure and convenient access.
  - 3.2.2. **One-Time Password sign-on link:** Utilise the OTP sign-on link only if you are unable to authenticate using SSO. Once you are able to authenticate using SSO, you should stop using the OTP sign-on mechanism.
- 3.3. You agree not to share your account credentials or give others access to your account. If and when we detect that an account is shared by multiple users, we may treat this as a security breach and suspend or terminate your account.
- 3.4. You agree to follow our Acceptable Use Policy, which is set out at the end of these terms.
- 3.5. You are responsible for all actions or activities that happen by, through or under your account, unless you report misuse.

## 4. Multi-Tenancy Configurations

NodeZro provides two distinct multi-tenancy configurations to accommodate different organizational needs:

- 4.1. **Standard Multi-Tenancy with Logical Separation (Default Model):** This is the default configuration applied to all users unless otherwise requested. Under this model, organizational units primarily access and view their own findings, though certain aggregated values and metrics may reflect organization-wide data. Data segmentation is enforced through logical access controls rather than strict technical isolation at all levels. While each unit interacts only with its relevant data through the platform's interface, the underlying information may not be physically partitioned. By using NodeZro under this default configuration, you acknowledge that data is logically separated within the user interface but not fully isolated at the infrastructure level.



- 4.2. **Strict Multi-Tenancy with Complete Data Isolation:** This configuration must be explicitly requested and ensures that all organizational unit data is fully segregated, preventing any overlap or shared visibility. Users within a unit will have no access to data outside their designated environment, even at an aggregate level. Due to the complete separation of data, discrepancies in sample alignment may occur across organizational units, as data collection and updates may take place at different times. As a result, cross-unit comparisons may not always be perfectly synchronized.

## 5. Use of the Platform

- 5.1. You must comply with the Acceptable Use Policy and all applicable laws and regulatory requirements, including privacy laws and intellectual property laws in using or accessing the Platform.
- 5.2. Subject to your payment of applicable fees, we give you a personal, worldwide, royalty-free, non-assignable, non-transferrable, non-sublicensable, non-exclusive and revocable licence to access and use our Platform, including any software or application as part of the services we offer. This licence is for the sole purpose of enabling you to use and enjoy the benefit of our Platform as provided by us and in the manner as permitted by these terms.
- 5.3. We reserve the right to suspend or terminate your account if (i) we believe that you are not using our Platform in a way that is consistent with your own business use or (ii) we suspect that you are connected with a competitor or a potential competitor of NodeZro, wherever based, and regardless of whether or not NodeZro operates in that jurisdiction.
- 5.4. This licence to use our Platform will terminate if you do not comply with these terms or other additional terms or conditions imposed by us from time to time.
- 5.5. You must not copy, modify, try to reverse engineer, distribute, sell, lease, loan or trade any access to the Platform or any data or information on it.

## 6. Your Rights

- 6.1. You retain your rights to any information or content you submit, post or display on or through the Platform ("**Your Content**"). By submitting, posting or displaying such content, you grant us a worldwide, non-exclusive, royalty-free licence (with the right to sublicense) to use, process, copy, reproduce, adapt, modify, publish, transmit, display and distribute such content in any and all media or through any distribution channels (now known or later developed), subject to the applicable provisions in our Privacy Policy.
- 6.2. You are responsible for your use of Your Content and any consequences thereof, including any consequences of the use of Your Content by other users or third parties. We are not responsible or liable for any use of Your Content, nor the use of any content or information submitted or posted by other users or visitors.
- 6.3. You warrant that Your Content is not and will not infringe rights of any third parties and that you have all the necessary rights, power and authority to satisfy your obligations with regard to Your Content under these terms.
- 6.4. If you believe your intellectual property rights have been infringed, please contact us by emailing us at [support@nodezro.com](mailto:support@nodezro.com).



## 7. Intellectual Property

- 7.1. All intellectual property rights subsisting in the Platform or the products or services we provide belong to us or have been lawfully licensed to us. All rights under applicable laws are hereby reserved. You must not upload, post, publish, reproduce, transmit or distribute any content or component of our Platform in any way, or create any derivative works with respect to any such content or component.
- 7.2. Our name “NodeZro” and our marks and logos are our trademarks (be it registered or unregistered) and may not be used without our express prior written consent.

## 8. Confidential Information

- 8.1. **“Confidential Information”** means all information of a confidential nature (including trade secrets and information of commercial value including but not limited to all information of a commercially confidential nature relating to the operations, contracts or commercial or financial arrangements) which may become known to one Party from the other Party but does not include information which is public knowledge or already known to the Party receiving the information at the time of disclosure or which subsequently becomes public knowledge other than by a breach of these terms of service or subsequently comes lawfully into the possession of that Party from a third party; any information relating to a Party’s operations, processes, plans, intentions, designs, market opportunities, marketing, sales, strategies, trade secrets, technical, developmental, product operating, performance, cost, know-how, business and process information, computer programming techniques, file formats, interface protocols, interface formats, computer programs and software (including, but not limited to, source code, object code, software output, screen displays/file hierarchies, graphics and user interfaces), and all record bearing media containing or disclosing such information and techniques; samples, models or prototypes, or parts thereof; formulas; and third party confidential information; the provisions of these terms of service and the negotiations relating to it and the operation of these terms of service.
- 8.2. All Confidential Information relating to either Party is passed to and shall be received and kept by the other Party and any Representative in the strictest confidence and shall be used only for purposes connected with the subject of these terms of service and for no other purpose.
- 8.3. NodeZro shall not permit any representative to disclose, divulge or grant access to such information to anyone.
- 8.4. All Confidential Information relating to NodeZro and its representatives is passed to and shall be received and kept by the Client in the strictest confidence and the Client shall not disclose, divulge or grant access to the Confidential Information to any person.
- 8.5. Neither Party may make any use of Confidential Information for any purposes other than purposes connected with the operation of these terms of service and compliance with regulations.
- 8.6. Notwithstanding the foregoing provisions either Party may disclose Confidential Information if required to do so by a court of law or regulations or for the purposes of an audit.



- 8.7. If and to the extent that any regulation requires information to be preserved, so that a Party or any representative does not destroy confidential information pursuant to a request under Condition 8.7, the Party retaining the Confidential Information must notify the Requesting Party in writing giving details of the Confidential Information which has not been destroyed.

## **9. Integrations and Sub-processors**

- 9.1. We integrate with third-party software to provide a full suite of functionalities to our users. We are not responsible for any issues or loss arising from the use of any third-party software. Your access and use of the third-party software is governed by the terms of service or user agreements of that software.
- 9.2. We may engage third-party sub-processors to facilitate the provision of our services. These sub-processors are thoroughly evaluated for their compliance with data protection and confidentiality requirements, and are contractually obliged to maintain the security and integrity of your data. The list of our sub-processors is subject to change, and we will endeavour to provide notice of any such changes. Nevertheless, by agreeing to these Terms of Service, you acknowledge and grant your consent for NodeZro to engage such sub-processors as necessary in the delivery of our services. However, please be assured that our use of third-party sub-processors does not absolve us of our responsibilities under this agreement, and we remain committed to ensuring the confidentiality and security of your data.

## **10. Feedback**

- 10.1. We value and welcome feedback on our Platform. You agree that we are free to use, disclose, adopt and/or modify any feedback and any information (including any ideas, concepts, proposals, suggestions or comments) provided by you to use in connection with our Platform or any products or services we offer, without any payment to you.
- 10.2. You hereby waive and agree to waive any rights to claim for any fees, royalties, charges or other payments in relation to our use, disclosure, adoption and/or modification of any of your feedback.

## **11. Availability and Accuracy of Our Services**

- 11.1. We may release products, services, functionalities or features that we are still testing and evaluating. We will label such services as “beta”, “preview”, “early access” or “trial” or any words or phrases with similar meanings. You understand that these beta services are not as reliable as other products or services we offer.
- 11.2. We reserve the right to limit your use of our Platform and the services we provide, including the right to restrict, suspend or terminate your account if we believe you are in breach of these terms or are misusing our Platform or any services we provide.
- 11.3. We will make reasonable endeavours to ensure that our Platform is always available, but we do not guarantee that the operation of or access to our Platform will be uninterrupted or continuous. Our Platform may be interrupted for maintenance, repairs, upgrades, network or equipment failures.





- 11.4. You are responsible for configuring your information technology, computer programmes and platform or system in order to access our Platform. We do not guarantee that our Platform will be free from bugs or viruses.
- 11.5. You acknowledge and accept that the information, data analysis, and findings we provide may not be entirely accurate, comprehensive, or complete. Given the inherent complexities and vast nature of the data universe that we engage with, it is practically impossible for us to locate, analyse, and include every piece of information available. We make reasonable efforts to ensure the accuracy and relevance of our outputs, but we cannot guarantee it. As such, we bear no responsibility or liability for any decisions or actions taken based on the data and analysis provided, and we strongly recommend cross-verifying the information and consulting with professionals or experts in the respective field before taking actions based on our findings.
- 11.6. Our analysis related to the supply chain will only highlight suppliers that are visible on the public internet and to the current version of the NodeZro algorithms. Lists of suppliers will always be partial, as it's unfeasible for NodeZro to identify suppliers that aren't explicitly mentioned or referenced. There will be instances where NodeZro might overlook certain suppliers owing to system errors or the constraints of our current algorithms.
- 11.7. The characterization and attribution of services and suppliers is primarily automated. Therefore, the descriptions or categorisations of companies might not be precise or may be wrong. Similarly, the services they offer and the affiliations they have might also contain inaccuracies. NodeZro offers no assurances about the accuracy or completeness of the information on suppliers and services. Organisations and services undergo changes. They get bought, sold, merged, or split. Owing to these and various other reasons, the data NodeZro holds may not be up-to-date or accurate at all times.
- 11.8. The evaluation provided by NodeZro concerning the Supply Chain is intended solely as an indicative measure and should not be the sole determinant in assessing a supplier's capabilities or risks. While NodeZro strives to offer accurate ratings, it's imperative to understand that the actual security, performance or reliability of a supplier might deviate, either positively or negatively, from our presented rating. You must undertake your own comprehensive evaluations and due diligence of suppliers before making any decisions or taking actions based on NodeZro's analysis.
- 11.9. NodeZro attempts to review domain names associated with an organisation. However, our lists may be incomplete and are unlikely to capture all domains linked to a specific entity.
- 11.10. You acknowledge that NodeZro cannot fully comprehend or anticipate the nuances of your individual system, infrastructure, and setup. As such, any actions you choose to take (or not take) based on the information and findings we provide are solely your responsibility. We strongly advise that you thoroughly evaluate our findings and the accompanying information, taking into consideration any potential ramifications of your actions. For example, acting on our suggestion to remove or reconfigure a domain name due to an identified issue may inadvertently take other elements of your infrastructure or identity offline. We encourage you to seek professional advice as necessary to fully understand potential side effects. NodeZro shall bear no responsibility or liability for the consequences of your decisions and actions.
- 11.11. We are constantly changing and improving our Platform and the products or services we provide. We may from time to time change or discontinue any of the products or services we offer, or add or remove functionalities or features, and we may suspend or stop certain products, services, functionalities or features altogether. If we discontinue certain products, services, functionalities or features, we will give you advance notice where reasonably possible.



11.12. While NodeZro endeavors to maintain consistent analysis schedules and cadences as may be agreed with clients, we cannot provide absolute guarantees regarding the precise timing or frequency of our analytical processes. Our platform analyzes live internet data and infrastructure that exist outside of our direct control, and various factors may occasionally impact our analysis timeline, including but not limited to: temporary internet connectivity disruptions or network infrastructure issues beyond our control; unexpected discovery of substantially larger volumes of domains, assets, or data points requiring analysis than initially anticipated; third-party service interruptions or API limitations; unforeseen technical circumstances affecting data collection or processing. We have observed such exceptional circumstances to be rare and limited in nature, and we maintain reasonable efforts to minimize any variations from expected analysis schedules. However, you acknowledge that the dynamic and evolving nature of internet infrastructure makes it impossible for NodeZro to guarantee strict adherence to analysis cadences in all circumstances. Any agreed-upon analysis schedules should be understood as targets rather than absolute commitments, subject to the inherent variabilities of analyzing live internet ecosystems.

## 12. Our Use of Artificial Intelligence

- 12.1. NodeZro may integrate and utilise artificial intelligence (“AI”) technologies and services provided by third-party vendors to enhance our Platform's functionalities. These AI solutions are not developed or owned by NodeZro, and their performance, accuracy, and reliability are subject to the capabilities and limitations of the respective third-party providers.
- 12.2. While we strive to ensure that the AI-powered features and services available through our Platform provide accurate and valuable insights, AI technologies inherently carry the risk of generating inaccurate, incomplete, or erroneous information. The data, analyses, and reports produced by these third-party AI solutions may not always be correct or fully reliable.
- 12.3. You acknowledge and agree that:
  - 12.3.1. Evaluation of Information: It is your sole responsibility to assess and verify the accuracy, completeness, and applicability of any AI-generated data or insights before making decisions or taking actions based on such information.
  - 12.3.2. Independent Verification: We strongly recommend cross-referencing AI-generated outputs with other reputable sources or consulting with relevant professionals to ensure their validity and suitability for your specific needs.
- 12.4. NodeZro disclaims all warranties, express or implied, regarding the performance, accuracy, or reliability of third-party AI solutions used within our Platform. We do not guarantee that these AI services will meet your specific requirements or that they will be error-free.

## 13. Limitation of Liabilities

- 13.1. To the fullest extent permitted by law, we (including our holding company(ies), subsidiaries, affiliates, directors, officers, employees, agents, representatives, partners and licensors (collectively, “**Our Entities**”)) expressly limit our liabilities in connection with or arising out of the provision of the Platform as follows:



- (a) we provide the Platform and any products or services we offer on an “as is” and “as available” basis, and your access to or use of our Platform is at your own risk;
- (b) we give no assurance, representation or warranty of any kind (whether express or implied) about the Platform and any products or services we provide;
- (c) we do not guarantee that the information or content you find on the Platform is always accurate, truthful, complete and up-to-date;
- (d) we expressly disclaim all warranties and representations (for example, warranties of merchantability, fitness for a particular purpose, and non-infringement);
- (e) we are not responsible for any delay or disruption in our Platform or any defect, viruses, bugs or errors; and
- (f) we are not responsible for the conduct of or any content or information submitted or posted by any user of the Platform (whether online or offline).

13.2. To the fullest extent permitted by law, Our Entities are not liable to you or others for:

- (a) any indirect, incidental, special, exemplary, consequential or punitive damages; or
- (b) any loss of data, business, opportunities, reputation, profits or revenues, relating to the use of our Platform or any products or services we offer.

13.3. We do not exclude or limit our liability to you where it would be illegal to do so. This includes any of our liability for fraud or making fraudulent misrepresentation in operating the Platform or providing the products or services we offer.

13.4. If you are using the Platform as a consumer, in some countries or jurisdictions you may have certain legal rights as a consumer. In such cases, nothing in these terms limit your legal rights as a consumer that may not be waived by contract.

13.5. Other than the types of liabilities that we cannot limit by law, the liabilities of Our Entities to you (on aggregate) are limited to the amount you have paid us (if any) for the use of our Platform or for any products or services we offer over the last twelve (12) months.

13.6. NodeZro may provide textual content or screenshots that include content related to your own information or that of third parties as part of the services offered on our Platform. We do not control the nature, accuracy, or quality of this content, and it may contain imagery or text that is offensive, illegal, pornographic, adult-oriented, or falls into other sensitive categories.

13.7. By using our Platform, you acknowledge and accept that you may be exposed to such content. You agree that NodeZro shall not be held liable for any discomfort, offence, or harm arising from your exposure to this content. It is your responsibility to use the Platform in a manner that aligns with your personal or organisational standards and to report any inappropriate content to us through the provided channels.

## **14. Your Representation**

14.1. Our Platform is not intended for and may not be used by minors. By using our Platform, you represent that you are an adult and that you are able to legally enter into contractual agreements.



- 14.2. If you are using the Platform on behalf of an entity, by using the Platform you represent that you have the necessary rights and authority to agree to these terms (and our Privacy Policy, Acceptable Use Policy and other documents referred to herein) on behalf of that entity.

## **15. Non-solicitation**

While these terms of service remains in effect and for one (1) year following the termination of of these terms of service, neither Party shall directly or indirectly recruit, solicit or hire any employee of the other Party, or induce or attempt to induce any employee of a Party here to terminate his/her employment with the other Party; provided that either Party shall be permitted to hire any employee of the other Party who responds to a general employment advertisement or solicitation.

## **16. Marketing**

- 16.1. Each Party agrees to work with the other Party in good faith to produce a case study for this project and consents to allow the other Party to use such case study in its marketing activities for its software and/or services.
- 16.2. Each Party will ensure that its staff does not misrepresent the other Party or the software and/or services provided by the other Party to prospective customers or end-users or do or say anything which materially damages the other Party's reputation. Each Party will be responsible for all statements and representations made by that Party including any relating to the other Party or the other Party's software, subscriptions and services and Party will indemnify the other Party for any costs or losses it incurs as a result of those statements or representations. This does not apply to statements or representations concerning each Party or the software and subscription services which each Party expressly authorises the other Party to make, or which are otherwise available in the public domain.

## **17. Indemnity**

- 17.1. You agree to indemnify and hold Our Entities harmless from and against all liabilities, damages, claims, costs (including legal fees and costs), and expenses in connection with or arising from (i) your breach of these terms, (ii) your use of our Platform and/or (iii) any misrepresentation made by you.
- 17.2. You also agree to fully cooperate with us in the defence or settlement of any claim in relation to or arising out of our Platform or these terms.

## **18. Termination**

- 18.1. These terms will continue to apply until terminated by either you or us as follows.
- 18.2. You may stop using the Platform any time by deactivating your account. Depending on your subscription plan you may be liable for a cancellation fee. We will not provide any refund for remaining prepaid fees, if any. Please refer to our Payment Terms for details.



18.3. We reserve the right to suspend or terminate your access to our Platform, if we reasonably believe:

- (a) you are in serious or repeated breach of these terms (including a prolonged failure to settle any payment);
- (b) you are using the Platform in a manner that would cause a real risk of harm or loss to us, other users, or the public;
- (c) we are requested to do so by government or regulatory authorities or as required under applicable laws, regulations or legal processes; or
- (d) our provision of the Platform to you is no longer possible or commercially viable.

In any of the above cases, we will notify you by the email address associated with your account or at the next time you attempt to access your account, unless we are prohibited from notifying you by law.

18.4. Upon termination of your access, these terms will also terminate except for Clauses 10 to 16.

18.5. Where we consider necessary or appropriate, we will report any breach of these terms (or the Acceptable Use Policy) to law enforcement authorities and we will cooperate with such authorities by disclosing your identity and providing any information about you within our systems to them.

## **19. Entire Agreement**

19.1. These terms constitute the entire agreement between any user and us in relation to the use of or any transactions on the Platform. These terms supersede and extinguish all other agreements, promises, assurances, warranties, representations and understandings between any user and us, whether written or oral, in relation to the use of or any transactions on the Platform.

19.2. You acknowledge that you will have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in these terms.

## **20. Other Important Terms**

20.1. We may transfer our rights and obligations under these terms to another organisation. We will contact you to let you know if we plan to do this. If you do not wish to continue the contract with the transferee, you may contact us to end the contract within one (1) calendar month of us informing you of the proposed transfer.

20.2. You may only transfer your rights or your obligations under these terms to another person or entity if we agree to this in writing.

20.3. If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.



- 20.4. Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date. For example, if you miss a payment and we do not chase you but we continue to provide the products, we can still require you to make the payment at a later date.

## 21. Governing Law and Dispute Resolution

- 21.1. These terms are governed by and shall be construed in accordance with the laws of England and Wales.
- 21.2. We wish to address your concerns without going through a formal legal process. Before filing a claim against NodeZro, you agree to try to resolve the dispute informally by contacting support@nodezro.com. All correspondence shall be in English. We will respond to you by email as soon as practicable; however a lack of response shall not be deemed to constitute any acquiescence or waiver. We will try our best to resolve the dispute informally within thirty (30) days. If the dispute is not resolved within such a period, you or NodeZro may initiate a process of alternative dispute resolution..
- 21.3. Alternative dispute resolution is a process where an independent body considers the facts of a dispute and seeks to resolve it, without you having to go to court. NodeZro and you agree that all disputes, controversies, and claims arising out of or in relation to the Platform, these terms and our Payment Terms (including the existence, validity, interpretation, performance, breach, or termination thereof) shall be referred to and finally resolved by alternative dispute resolution administered by the Centre for Effective Dispute Resolution ("CEDR").
- 21.4. For the avoidance of doubt, any arbitration under these Terms will take place on an individual basis; class arbitrations and class actions are not permitted.
- 21.5. If we make any future change to this dispute resolution clause, that change will not apply to any dispute of which notice of arbitration has been filed on or before the effective date of the change.

## Acceptable Use Policy

As part of the terms of use, you agree not to misuse the Platform or help anyone else to do so. For example, you agree not to do any of the following in connection with the Platform:

- (a) use our Platform for unlawful or unauthorised purposes;
- (b) use our Services for entities other than the business entity in whose name the account is registered;
- (c) re-sell or attempt to benefit in a commercial fashion from any data, content or information available on the Platform. This includes, but is not limited to, using our findings to participate in bug bounty programs or similar initiatives.;
- (d) probe, scan, or test the vulnerability of any system or network;



- (e) breach or otherwise circumvent any security or authentication measures or service use limits;
- (f) access, tamper with, or use non-public areas or parts of the Platform;
- (g) interfere with or disrupt any user, host, or network, for example by sending a virus, trojan, worm, logic bomb, or any other material that is malicious or technologically harmful, overloading, flooding, spamming, or mail-bombing any part of the Platform, or by scripting the creation of any content in such manner as to interfere with or create an undue burden on the Platform;
- (h) reverse engineer, decompile, disassemble, decipher or otherwise attempt to derive the source code for the Platform or any related technology that is not open source;
- (i) access, search, or create accounts for the Platform by any means (automated or otherwise) other than our publicly supported interfaces (for example, "scraping" or creating accounts in bulk) or attempt to do so;
- (j) send unsolicited communications, promotions or advertisements, or spam;
- (k) forge any TCP/IP packet header or any part of the header information in any email;
- (l) send altered, deceptive, or false source-identifying information, including "spoofing" or "phishing";
- (m) conduct surveys, contests, or pyramid schemes, or promote or advertise products or services without appropriate authorisation;
- (n) abuse referrals or promotions;
- (o) post, publish, upload, display, distribute, or share materials that are unlawful, inappropriate, profane, pornographic, obscene, indecent, libellous, defamatory, abusive, or knowingly false, and/or that infringe intellectual property rights;
- (p) violate the letter or spirit of our terms of use;
- (q) violate applicable laws or regulations in any way; or
- (r) violate the privacy or infringe the rights of others.